

9-1-1 General Information

Current date May 25, 2006

Proposed operational date of changing back up PSAP July 01, 2006

Submitted by Village of Norridge, Illinois

Modification Plan

14,582 Approximate population

Approximate Total Access lines 8,000

Total Land Covered two square miles

PSAP 9-1-1 System Liaison to the Commission:

Earl J Field Village President/ Chairman of the Emergency Telephone System Board
4020 N. Olcott
Norridge, Illinois 60706
708-453-0800

**Village of Norridge 9-1-1 System
Final Plan Approved on December 22, 1992**

Narrative Statement

Statement of Purpose for Final Plan Modification:

The Village of Norridge 9-1-1 System had its Final Plan approved by the Commerce Commission and the Final Order was issued on December 22, 1992 (docket #92-0276). At the time of the original plan the Village of Elmwood Park acted as the back-up PSAP for the Village of Norridge.

The purpose of the petition is to comply with the statutory and administrative requirements, set forth by the Illinois Commerce Commission, and to modify the plan from its original content. The Village of Norridge is requesting to change its back-up PSAP agency from the Village of Elmwood Park, as previously set forth in the Final Plan approved on December 22, 1992 (docket #92-0276) to the Village of Rosemont.

The Village of Norridge's 9-1-1 System back-up will be located in the Village of Rosemont Public Safety Department, 9501 W. Devon Avenue Rosemont, Illinois 60018. The back-up PSAP will accept all overflow calls, calls that are rerouted due to connection problems the Village of Norridge and AT&T lines, as well any pre-planned maintenance work performed which would temporarily disable the Village of Norridge PSAP. The back-up PSAP will have full ANI/ALI information on any 9-1-1 calls rerouted to the back-up PSAP. The back-up PSAP will have the capability to provide complete two-way radio facilities as well as the capacity to handle a high volume of calls. If the primary Village of Norridge 9-1-1 System PSAP becomes disabled, positions at the back-up PSAP will be available both long and short term. The Village of Rosemont has a total of four answering positions. The back-up has adequate space, equipment, and staffing to take over full call taking and dispatch operations with no prior notice and to sustain those operations for an indefinite period until relieved by personnel from the Village of Norridge.

The back-up PSAP is staffed with trained Telecommunicators 24/7.

The back-up PSAP is equipped with a logging recorder which will record both sides of the conversation of each incoming 9-1-1 call and will also record radio transmissions relating to the 9-1-1 system. The time of each event is tracked by the logging recorder. Recorded media is archived for a minimum of 30 days.

A UPS and generator, supply emergency back-up power for the back-up PSAP.

Testing is done weekly.

Access to the building and the back-up PSAP is restricted to authorized personnel 24 hours a day and is monitored by a manned desk.

The Village of Norridge 9-1-1 system has acted as the back-up PSAP for the Village of Rosemont's PSAP since December of 1993. Since that date the two Village's have had an outstanding working relationship which continues to grow.

Exhibit 3

SYSTEM PARTICIPANTS

A list of system participants showing the 9-1-1 land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police District.

[illegible]

Exhibit 4

A list of each public safety agency and existing 9-1-1 Systems adjacent to the proposed system boundaries, their address(es) and telephone number(s).

AGENCY	ADDRESS	Telephone Number
Harwood Heights Police	7300 W. Wilson Harwood Hts. 60656	708-867-4353
Cook County Sheriffs Police	536 N Harlem River Forest, Il 60305	708-771-1000
Chicago Police- OEMC	1411 W. Madison Chicago, Il. 60607	312-746-9130
Chicago Fire Dept. (with EMS Service)	10 W. 35 th St. Chicago, Il. 60616	312-745-3705
Elmwood Park Police	7420 W. Fullerton Elmwood Park, Il. 60707	708-453-2126



Village of Norridge Police Department

4020 North Olcott Avenue
Norridge, Illinois 60706-1109

Administrative 708-453-4770
FAX 708-453-9377

PRESIDENT
Earl J. Field


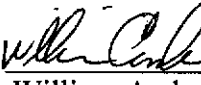
CHIEF OF POLICE
Charles J. Ghiloni

Interagency Agreement 9-1-1 Back up PSAP

This agreement is made between the Rosemont E-911 Commission and the Village of Norridge 9-1-1 ETSB, for the purpose of designating a 9-1-1 Back-Up PSAP for the Village of Norridge.

The Rosemont Public Safety PSAP will act as the Village of Norridge Back-UP PSAP under the following circumstances:

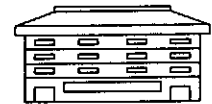
1. The Village of Norridge telephone lines from AT&T are inoperable, and the calls cannot be received from AT&T on the dedicated 9-1-1 lines.
2. The Village of Norridge PSAP is evacuated due to an unplanned, unforeseeable emergency which renders the PSAP (Communications Center) unoccupiable or due to equipment maintenance which may temporarily disable the Village of Norridge 9-1-1 System.
3. When all of the Village of Norridge 9-1-1 telephone lines become over loaded with calls, then the overflow calls will be routed to the Rosemont PSAP.

 date 5-18-06  date 5/24/06
Earl J. Field
Village President/
Chairman of the Emergency
Telephone System Board
Village of Norridge
William Anderson
Chairman of the Emergency
Telephone System Board
Village of Rosemont

VILLAGE OF NORRIDGE
4020 N. OLCOTT AV
NORRIDGE, IL
CUTOVER DATE 01-01-93
ACCESS LINE COUNT: 8,000



at&t



BACKUP PSAP
ROSEMONT

RATE CENTER END OFFICE
A LINKS

CONTROL OFFICE

9-1-1 TRUNKS B LINKS

DATABASE
ACCESS

